

## Digital Support

Essential digital skills are a step towards learning lots of new things. They can improve your confidence to use technology, for work, learning and daily life.

### Applying for Jobs

82% of all jobs require some form of digital skills. They're essential for modern day life and are an integral part of the application process. Many jobs are only advertised online and increasingly interviews and CVs are becoming digitised.

Ensuring you have the right digital skills is critical to your future.

### Learn Digital Skills for Free

The good news is there's lots of places you can improve and learn digital skills across Liverpool City Region.

- Visit [www.helpingyouonline.co.uk](http://www.helpingyouonline.co.uk) and explore an interactive map of local digital support
- Speak to your local college or training provider and ask about *the 'Essential Digital Skills Entitlement'*
- Brush up on the basics via the free 'Learn My Way' Platform:  
[www.learnmyway.com](http://www.learnmyway.com)

### Struggling to Get Online?

Many individuals struggle to use digital technology – whether its due to cost, access, skills or motivation – but there's a range of support out there:

The **Liverpool City Region Digital Inclusion Network** brings together a range of organisations and support:

- Visit one of 80 '**National Databanks**' in LCR, providing free data-sims for up to 12 months.
- Ring for free advice via the Lloyds Digital Helpline on **0345 0222 0333**
- On Universal Credit or wider benefits? You may be entitled to a discounted internet rate on a 'Social Tariff' – ask your internet provider to find out more.
- Access free in-person support across hundreds of Digital Inclusion Hubs across LCR.

Visit [www.helpingyouonline.co.uk](http://www.helpingyouonline.co.uk) to find out more or have someone with internet access do this for you.

If you want to get in touch to discuss how your school or college can take advantage of wider support, email [digitalinclusion@liverpoolcityregion-ca.gov.uk](mailto:digitalinclusion@liverpoolcityregion-ca.gov.uk)